Disclosures - NON- LIFE INSURANCE COMPANIES					
	MAGMA HDI GENERAL INSURAN				
SI. No.	Form No	Description			
1	NL-1-B-RA	Revenue Account			
2	NL-2-B-PL	Profit & Loss Account			
3	NL-3-B-BS	Balance Sheet			
4	NL-4-PREMIUM SCHEDULE	Premium			
5	NL-5-CLAIMS SCHEDULE	Claims Incurred			
6	NL-6-COMMISSION SCHEDULE	Commission			
7	NL-7-OPERATING EXPENSES SCHEDULE	Operating Expenses			
8	NL-8-SHARE CAPITAL SCHEDULE	Share Capital			
9	NL-9-PATTERN OF SHAREHOLDING SCHEDULE	Pattern of Shareholding			
10	NL-10-RESERVE AND SURPLUS SCHEDULE	Reserves and Surplus			
11	NL-11-BORROWING SCHEDULE	Borrowings			
12	NL-12-INVESTMENT SCHEDULE	Shareholders			
13	NL-13-LOANS SCHEDULE	Loans			
14	NL-14-FIXED ASSETS SCHEDULE	Fixed Assets			
15	NL-15-CASH AND BANK BALANCE SCHEDULE	Cash and Bank Balance			
16	NL-16-ADVANCES AND OTHER ASSETS SCHEDULE	Advances & Other Assets			
17	NL-17-CURRENT LIABILITIES SCHEDULE	Current Liabilities			
18	NL-18-PROVISIONS SCHEDULE	Provisions			
19	NL-19-MISC EXPENDITURE SCHEDULE	Misc Expenditure			
20	NL-21-STATEMENT OF LIABILITIES	Statement of Liablities			
21	NL-22-GEOGRAPHICAL DISTN OF BSNS	Geographical Distribution of Business			
22	NL-23-REINSURANCE RISK CONCENTRATION	Reinsurance Risk Concentration			
23	NL-24-AGEING OF CLAIMS	Ageing of Claims			
24	NL-25-CLAIMS DATA	Claims Data			
25	NL-26-CLAIMS INFORMATION	Claims Information			
26	NL-27-OFFICE OPENING	Office Opening			
27	NL-28-STATEMENT OF ASSETS	Statement of Investment of Assets			
28	NL-29-DEBT SECURITIES	Debt Securities			
29	NL-30-ANALYTICAL RATIOS	Analytical Ratios			
30	NL-31-RELATED PARTY TRANSACTIONS	Related Party Transanctions			
31	NL-32-PRODUCT INFORMATION	Product Information			
32	NL-33-SOLVENCY MARGIN	Solvency			
33	NL-34-BOD	Board of Directors & Management			
34	NL-35-NPAs	NPAs			
35	NL-36-YIELD ON INVESTMENTS	Yield on Investment			
36	NL-37-DOWN GRADING OF INVESTMENTS	Downgrading of Investment			
37	NL-38-BSNS RETURNS ACROSS LOB	Quarterly Business Returns for different line of			
		business (Premium amount and number of policies)			
38	NL-39-RURAL AND SOCIAL SECTOR OBLIGATIONS	Rural & Social Sector Obligations			
39	NL-40-CHANNEL WISE PREMIUM	Business Acquisition through different channels			
40	NL-41-GRIEVANCE DISPOSAL	Grievance Disposal			

### FORM NL-1-B-RA

# MAGMA HDI GENERAL INSURANCE COMPANY LIMITED IRDA Registration No. 149 dated 22nd May, 2012

## REVENUE ACCOUNT FOR THE QUARTER ENDED 31ST DECEMBER 2013

(Rs in '000)

	Particulars	Schedule	For the Quarter ended 31st December 2013	Upto the Quarter ended 31st December 2013	For the Quarter ended 31st December 2012	Upto the Quarter ended 31st December 2012
	Premiums earned (Net)	NL-4-Premium Schedule	695,964.39	1,452,709.16	25,533.65	25,533.65
2	2 Profit/ Loss on sale/redemption of Investments		2,439.51	5,020.90	752.44	752.44
3	3 Others		-	-	-	-
4	4 Interest, Dividend & Rent – Gross		55,436.10	117,888.04	618.30	618.30
	TOTAL (A)		753,840.00	1,575,618.10	26,904.39	26,904.39
	Claims Incurred (Net)	NL-5-Claims Schedule	615,117.39	1,289,992.59	18,377.88	18,377.88
2	2 Commission (Net)	NL-6-Commission Schedule	44,011.68	116,772.33	13,008.51	13,008.51
3	3 Contribution to Solatium Fund		497.83	1,271.23	-	-
4	4 Operating Expenses related to Insurance Business	NL-7-Operating Expenses Schedule	235,628.27	617,882.77	95,410.12	138,265.64
	Premium Deficiency		-	-		
	TOTAL (B)		895,255.18	2,025,918.92	126,796.51	169,652.03
	Operating Profit/(Loss) from Fire/Marine/Miscellaneous Business C= (A - B)		(141,415.18)	(450,300.82)	(99,892.12)	(142,747.64)
	APPROPRIATIONS					
	Transfer to Shareholders' Account Transfer to Catastrophe Reserve		(141,415.18)	(450,300.82)	-	
	Transfer to Other Reserves TOTAL (C)		(141,415.18)	(450,300.82)	-	-

For and on behalf of the Board of Directors

Swaraj Krishnan Managing Director and CEO

Kolkata, 24th January 2014

## FORM NL-2-B-PL

# MAGMA HDI GENERAL INSURANCE COMPANY LIMITED IRDA Registration No. 149 dated 22nd May, 2012

## PROFIT AND LOSS ACCOUNT FOR THE QUARTER ENDED 31ST DECEMBER 2013

(Rs in '000)

S. No.	Particulars	Schedule	For the Quarter ended 31st December 2013	Upto the Quarter ended 31st December 2013	For the Quarter ended 31st December 2012	Upto the Quarter ended 31st December 2012
1	OPERATING PROFIT/(LOSS)					
	(a) Fire Insurance		(4,550.08)	(10,967.30)	-	-
	(b) Marine Insurance		(1,908.01)	(4,975.62)	-	_
	(c ) Miscellaneous Insurance		(134,957.09)	(434,357.90)	(99,892.12)	(142,747.64)
2	INCOME FROM INVESTMENTS					
	(a) Interest, Dividend & Rent - Gross		39,289.19	120,407.97	49,423.85	132,166.96
	(b) Profit on sale of investments		1,766.93	5,198.44	-	-
	Less: Loss on sale of investments		(70.22)	(70.22)	-	-
3	OTHER INCOME		_			1.84
	TOTAL (A)		(100,429.28)	(324,764.63)	(50,468.27)	(10,578.84)
4	PROVISIONS (Other than taxation)					
	(a) For diminution in the value of investments		-	-	-	-
	(b) For doubtful debts		-	-	-	-
-	(c) Others (to be specified)		-	-	-	-
5	OTHER EXPENSES					
	(a) Expenses other than those related to Insurance Business					
	i) Salary and allowance		-	-	-	-
	ii) Filing fees		-	-	-	4,950.00
	(b) Bad debts written off		-	-	-	_
	(c) Others (To be specified)		-	-	-	-
	TOTAL (B)		-	-	-	4,950.00
	Profit Before Tax		(100,429.28)	(324,764.63)	(50,468.27)	(15,528.84)
	Provision for Taxation		(114,153.82)	(114,153.82)		
	(a) Current Tax		-	-		
	(b) Deferred Tax Asset / (Liability)		114,153.82	114,153.82	-	=
	Profit after tax		13,724.54	(210,610.81)		
	APPROPRIATIONS					
	(a) Interim dividends paid during the year		-	-	-	-
	(b) Proposed final dividend		-	-	-	
	(c) Dividend distribution tax		-	-	-	-
	(d) Transfer to any Reserves or Other Accounts		-	=	-	-
	Balance of profit/ loss brought forward from last year		-	(94,031.96)	-	(222.63)
	Balance carried forward to Balance Sheet		13,724.54	(304,642.77)	(50,468.27)	(15,751.47)

For and on behalf of the Board of Directors

### FORM NL-3-B-BS

# MAGMA HDI GENERAL INSURANCE COMPANY LIMITED IRDA Registration No. 149 dated 22nd May, 2012

### BALANCE SHEET AS AT 31ST DECEMBER 2013

(Rs in '000)

<b>Particulars</b>	Schedule	As at 31st December 2013	As at 31st December 2012
SOURCES OF FUNDS		2010	2012
SHARE	NL-8-Share Capital Schedule	1,000,000.00	1,000,000.
SHARE APPLICATION MONEY PENDING ALLOTMENT		-	
RESERVES AND SURPLUS	NL-10-Reserves and Surplus Schedule	1,080,000.00	1,080,000
FAIR VALUE CHANGE ACCOUNT		326.60	532.
BORROWINGS	NL-11-Borrowings Schedule	-	
TOTAL		2,080,326.60	2,080,532
APPLICATION OF FUNDS			
INVESTMENTS	NL-12-Investment Schedule	4,690,592.47	2,411,127
LOANS	NL-13-Loans Schedule	-	
FIXED ASSETS	NL-14-Fixed Assets Schedule	39,371.38	5,044
DEFERRED TAX ASSET		193,282.18	
CURRENT ASSETS			
Cash and Bank Balances	NL-15-Cash and bank balance Schedule	50,667.54	18,964
Advances and Other Assets	NL-16-Advancxes and Other Assets Schedule	190,411.33	69,036.
Sub-Total (A)		241,078.87	88,001
CURRENT LIABILITIES	NL-17-Current Liabilities Schedule	1,600,560.58	191,378.
PROVISIONS	NL-18-Provisions Schedule	1,788,080.49	248,014
DEFERRED TAX LIABILITY		-	
Sub-Total (B)		3,388,641.07	439,392
NET CURRENT ASSETS (C) = (A - B)		(3,147,562.20)	(351,391
MISCELLANEOUS EXPENDITURE (to the extent no written off or adjusted)	NL-19-Miscellaneous Expenditure Schedule	-	-
DEBIT BALANCE IN PROFIT AND LOSS		304,642.77	15,751
		2,080,326.60	2,080,532

For and on behalf of the Board of Directors

	CONTINGENT LIABILITIES					
Sl. No.	Particulars	As at 31st December 2013	As at 31st December 2012			
1	Partly paid-up investments	-	-			
2	Claims, other than against policies, not acknowledged as debts by the company	-	-			
3	Underwriting commitments outstanding (in respect of shares and securities)	-	-			
4	Guarantees given by or on behalf of the Company	-	1			
5	Statutory demands/ liabilities in dispute, not provided for	-	1			
6	Reinsurance obligations to the extent not provided for in accounts	-	-			
7	Others*	108.85	-			
	TOTAL	108.85	-			

<sup>\*</sup> includes estimated amount of contracts remaining to be executed.

# FORM NL-4-PREMIUM SCHEDULE PREMIUM EARNED [NET]

Particulars	For the Quarter ended 31st December 2013	Upto the Quarter ended 31st December 2013	For the Quarter ended 31st December 2012	Upto the Quarter ended 31st December 2012
Premium from direct business written	1,096,193.05	2,753,616.29	304,878.28	304,878.28
Service Tax	-	1	-	-
Adjustment for change in reserve for unexpired risks	-	-		
Gross Earned Premium	1,096,193.05	2,753,616.29	304,878.28	304,878.28
Add: Premium on reinsurance accepted	45,415.82	83,279.85	-	-
Less : Premium on reinsurance ceded	(119,353.36)	(244,318.16)	(31,330.49)	(31,330.49)
Net Premium	1,022,255.51	2,592,577.98	273,547.79	273,547.79
Adjustment for change in reserve for unexpired risks	(326,291.12)	(1,139,868.82)	(248,014.14)	(248,014.14)
Premium Earned (Net)	695,964.39	1,452,709.16	25,533.65	25,533.65

## FORM NL-5 - CLAIMS SCHEDULE CLAIMS INCURRED [NET]

Particulars	For the Quarter ended 31st December 2013	Upto the Quarter ended 31st December 2013	For the Quarter ended 31st December 2012	Upto the Quarter ended 31st December 2012
Claims paid				
Direct claims	84,194.71	210,049.44	502.33	502.33
Add: Claims Outstanding at the end of	452,814.79	1,122,595.11	18,572.99	18,572.99
the year				
Less: Claims Outstanding at the	-	111,778.52	-	-
beginning of the year				
Gross Incurred Claims	537,009.50	1,220,866.03	19,075.32	19,075.32
Add: Re-insurance accepted to direct	86,843.51	86,843.51	-	-
claims				
Less : Re-insurance Ceded to claims	(8,735.62)	(17,716.96)	697.44	697.44
paid				
Total Claims Incurred	615,117.39	1,289,992.59	18,377.88	18,377.88

## FORM NL-6-COMMISSION SCHEDULE

COMMISSION (Rs in '000)

001:11:12882011				(1.10 111 000)
Particulars	For the Quarter ended 31st December 2013	Upto the Quarter ended 31st December 2013	For the Quarter ended 31st December 2012	Upto the Quarter ended 31st December 2012
Commission paid				
Direct	56,155.43	141,470.23	19,106.08	19,106.08
TOTAL (A)	56,155.43	141,470.23	·	
Add: Commission on Re-insurance Accepted	-		-	-
Less: Commission on Re-insurance Ceded	(12,143.75)	(24,697.90)	(6,097.57)	(6,097.57)
Net Commission	44,011.68	116,772.33	13,008.51	13,008.51
Break-up of the expenses (Gross) incurred to procure business to be furnished as per details				
Agents	17,935.63	42,408.05	242.29	242.29
Brokers	12,681.87	34,591.04	18,863.79	18,863.79
Corporate Agency	25,537.93	64,471.14	-	
Others	-		•	-
TOTAL (B)	56,155,43	141,470,23	19,106,08	19,106,08

## FORM NL-7-OPERATING EXPENSES SCHEDULE

### OPERATING EXPENSES RELATED TO INSURANCE BUSINESS

Particulars	For the Quarter ended 31st December 2013	Upto the Quarter ended 31st December 2013	For the Quarter ended 31st December 2012	Upto the Quarter ended 31st December 2012
1 Employees' remuneration & welfare benefits	55,648.97	153,196.80	27,753.48	48,640.74
2 Travel, conveyance and vehicle running expenses	5,221.65	13,368.59	2,273.87	5,536.19
3 Training expenses*	(87.89)	-	35.75	35.75
4 Rents, rates & taxes	4,944.45	12,623.22	2,849.56	7,351.11
5 Repairs	34.30	1,772.83	58.86	58.86
6 Printing & stationery	1,409.20	3,205.39	214.25	314.10
7 Communication	3,390.26	10,340.46	306.11	560.45
8 Legal & professional charges	3,279.99	11,677.00	2,978.71	4,175.04
9 Auditors' fees, expenses etc	-		-	1
(a) as auditor	69.99	1,073.00	548.15	565.21
(b) as adviser or in any other capacity, in respect of	-	-	-	-
(i) Taxation matters	-	-	=	-
(ii) Insurance matters	-	-	-	-
(iii) Management services; and	-	-	-	-
(c) in any other capacity	-	-	-	-
10 Advertisement and publicity	434.25	1,322.75	301.00	501.00
11 Interest & Bank Charges	1,032.69	2,557.76	55.48	110.42
13 Depreciation	2,068.06	4,777.09	(41.31)	138.35
14 Infrastructure Support Expense	50,672.45	121,105.70	1,377.00	4,886.74
15 Manpower Hire Charges	97,186.19	255,603.03	52,254.46	58,916.60
16 Director Fees	170.00	470.00	70.00	165.00
17 Others	-			
Membership Fees & Subscription	408.92	1,764.65	600.00	1,280.16
expenses				
Business Promotion expenses	1,145.63	1,388.35	73.84	115.81
Miscellaneous expenses	8,599.16	21,636.15	3,700.91	4,914.11
TOTAL	235,628.27	617,882.77	95,410.12	138,265.64

<sup>\*</sup> Note - Training expense is related to staff training and hence included in Employee's remuneration & welfare benefits.

## FORM NL-8-SHARE CAPITAL SCHEDULE

SHARE CAPITAL (Rs in '000)

Particulars	As at	As at
raruculars	31st December 2013	31st December 2012
1 Authorised Share Capital		
10,00,00,000 Equity Shares of Rs 10/- each	1,000,000.00	1,000,000.00
2 Issued Capital		
10,00,00,000 Equity Shares of Rs 10/- each fully paid-up (Previous Year - 10,00,00,000)	1,000,000.00	1,000,000.00
3 Subscribed Capital		
10,00,00,000 Equity Shares of Rs 10/- each fully paid-up (Previous Year - 10,00,00,000)	1,000,000.00	1,000,000.00
4 Called-up Capital		
10,00,00,000 Equity Shares of Rs 10/- each fully paid-up (Previous Year - 10,00,00,000)	1,000,000.00	1,000,000.00
Less : Calls unpaid	-	-
Add : Equity Shares forfeited (Amount originally paid up)	-	-
Less : Par Value of Equity Shares bought back	-	-
Less : Preliminary Expenses	-	-
Expenses including commission or brokerage on underwriting or subscription of shares	-	-
TOTAL	1,000,000.00	1,000,000.00

# FORM NL-9-PATTERN OF SHAREHOLDING SCHEDULE SHARE CAPITAL

## PATTERN OF SHAREHOLDING

[As certified by the Management]

Shareholder	As at 31st December 2013		As at 31st December 2012	
	Number of Shares	% of Holding	Number of Shares	% of Holding
Promoters				
• Indian	74,500,000.00	74.50%	74,500,000.00	74.50%
• Foreign	25,500,000.00	25.50%	25,500,000.00	25.50%
_				
TOTAL	100,000,000.00	100%	100,000,000.00	100%

## FORM NL-10-RESERVE AND SURPLUS SCHEDULE

## RESERVES AND SURPLUS

	Particulars	As at 31st December 2013	As at 31st December 2012
1	Capital Reserve	-	-
2	Capital Redemption Reserve	-	-
3	Share Premium	1,080,000.00	1,080,000.00
4	General Reserves	-	-
	Less: Debit balance in Profit and Loss Account	-	-
	Less: Amount utilized for Buy-back	-	-
5	Catastrophe Reserve	-	-
6	Other Reserves	-	-
7	Balance of Profit in Profit & Loss Account	-	-
	TOTAL	1,080,000.00	1,080,000.00

# FORM NL-11-BORROWINGS SCHEDULE BORROWINGS

	Particulars	As at 31st December 2013	As at 31st December 2012
1	Debentures/ Bonds	-	-
2	Banks	-	-
3	Financial Institutions	-	-
4	Others	-	-
	TOTAL	-	-

# FORM NL-12-INVESTMENT SCHEDULE INVESTMENTS

		(Rs in '000)
Particulars	As at	As at
	31st December 2013	31st December 2012
LONG TERM INVESTMENTS		
1 Government securities and Government guaranteed bonds including	1,616,056.67	789,292.00
Treasury Bills *		
2 Other Approved Securities	1,050,230.96	502,963.07
3 Other Investments		
(a) Shares	-	-
(aa) Equity	-	-
(bb) Preference	-	-
(b) Mutual Funds	-	-
(c) Derivative Instruments	-	-
(d) Debentures/ Bonds	-	-
(e) Other Securities (Bank Fixed Deposit)	670,000.00	200,000.00
(f) Subsidiaries	-	-
(g) Investment Properties-Real Estate	-	-
4 Investments in Infrastructure and Social Sector	1,053,280.25	757,445.89
5 Other than Approved Investments	-	_
SHORT TERM INVESTMENTS		
1 Government securities and Government guaranteed bonds including	-	-
Treasury Bills		
2 Other Approved Securities	-	-
3 Other Investments	-	_
(a) Shares	-	-
(aa) Equity	-	-
(bb) Preference	-	-
(b) Mutual Funds	185,424.59	121,060.25
(c) Derivative instruments	-	-
(d) Debentures/bonds	-	-
(e) Other securities (bank deposits)	115,600.00	40,000.00
(f) Subsidiaries	-	=
(g) Investment properties-real estate	-	-
4 Investments in infrastructure and social sector	-	-
5 Other than Approved Investments	-	366.24
TOTAL	4,690,592.47	2,411,127.45

<sup>\*</sup> Investment in Government Securities include Section 7 deposit pursuant to Insurance Act 1938.

# FORM NL-13-LOANS SCHEDULE LOANS

Particulars	As at 31st December 2013	As at 31st December 2012
1 SECURITY-WISE CLASSIFICATION	Clst December 2010	Olst December 2012
Secured		
(a) On mortgage of property	-	-
(aa) In India	-	-
(bb) Outside India	-	-
(b) On Shares, Bonds, Govt. Securities	-	-
(c) Others	-	-
Unsecured	-	-
TOTAL	-	-
2 BORROWER-WISE CLASSIFICATION		
(a) Central and State Governments	-	-
(b) Banks and Financial Institutions	-	-
(c) Subsidiaries	-	-
(d) Industrial Undertakings	-	-
(e) Others	-	-
TOTAL	-	-
3 PERFORMANCE-WISE CLASSIFICATION		
(a) Loans classified as standard		
(aa) In India	-	-
(bb) Outside India	-	-
(b) Non-performing loans less provisions		
(aa) In India	-	-
(bb) Outside India	-	-
TOTAL	-	-
4 MATURITY-WISE CLASSIFICATION		
(a) Short Term	-	-
(b) Long Term	-	-
TOTAL	-	-

# FORM NL-14-FIXED ASSETS SCHEDULE FIXED ASSETS

Particulars		Cost/ Gross	s Block			Depre	ciation		Net B	Block
	Opening as at 01.04.2013	Additions	Deductions	Closing as at 31.12.2013	Upto 01.04.2013	For the period ended 31.12.2013	On Sales/ Adjustments	As at 31.12.2013	As at 31.12.2013	As at 31.12.2012
Goodwill	-	-	-	-	-	-	-	-	-	-
Intangibles (Software)	12,574.76	15,547.05	-	28,121.81	633.39	2,759.02	-	3,392.41	24,729.40	3,764.79
Land-Freehold	-	-	-	-	-	-	-	ı	ı	-
Leasehold Property	-	-	-	-	-	-	-	-	-	-
Buildings	-	-	-	-	-	-	-	-	-	-
Furniture & Fittings	1,777.56	531.64	-	2,309.20	382.68	160.35	-	543.03	1,766.17	-
Information Technology	10,666.20	1,266.94	-	11,933.14	665.86	1,531.21	-	2,197.07	9,736.07	-
Equipment										
Vehicles	1,338.83	-	-	1,338.83	127.19	95.83	-	223.02	1,115.81	1,243.00
Office Equipment	1,551.27	809.92	-	2,361.19	106.57	230.70	-	337.27	2,023.92	36.65
Others (Specify nature)	-	-	-	-	-	-	-	-	-	-
TOTAL	27,908.62	18,155.54	-	46,064.16	1,915.69	4,777.09	-	6,692.78	39,371.38	5,044.44
Work in progress	_	-	_	_	-	-	-	_	-	-
Grand Total	27,908.62	18,155.54	-	46,064.16	1,915.69	4,777.09	-	6,692.78	39,371.38	5,044.44
PREVIOUS YEAR	-	27,958.78	50.16	27,908.62	-	1,915.69	_	1,915.69	25,992.93	-

# FORM NL-15-CASH AND BANK BALANCE SCHEDULE CASH AND BANK BALANCES

Particulars	As at 31st December	As at 31st December
	2013	2012
1 Cash (including cheques, drafts and stamps)	4,039.48	850.94
2 Bank Balances		
(a) Deposit Accounts	-	-
(aa) Short-term (due within 12 months)	-	100.00
(bb) Others	-	-
(b) Current Accounts	30,345.51	18,013.63
(c) Cheques in-hand	16,282.55	
(d) Others	-	-
3 Money at Call and Short Notice		-
(a) With Banks	-	-
(b) With other Institutions	-	-
4 Others	-	-
TOTAL	50,667.54	18,964.57

# FORM NL-16-ADVANCES AND OTHER ASSETS SCHEDULE ADVANCES AND OTHER ASSETS

		(Rs in '000)
Particulars	As at	As at
	31st December 2013	31st December 2012
ADVANCES		
1 Reserve deposits with ceding companies	-	-
2 Application money for investments	-	-
3 Prepayments	-	-
4 Advances to Directors/Officers	-	-
5 Advance tax paid and taxes deducted at source (Net of pro	vision for 3,937.60	9,937.27
taxation)		
6 Others		
Service Tax unutilised credit	14,751.79	6,305.59
Advance recoverable	7,481.59	2,460.09
Loans & advances to staff	2,234.48	178.40
Prepaid expenses	1,102.06	1,650.86
TOTAL (A)	29,507.52	20,532.21
OTHER ASSETS		
1 Income accrued on investments	148,186.92	48,504.43
2 Outstanding Premiums	-	-
3 Agents' Balances	-	-
4 Foreign Agencies Balances	-	-
5 Due from other entities carrying on insurance business	11,386.89	-
(including reinsurers)		
6 Due from subsidiaries/ holding	-	-
7 Deposit with Reserve Bank of India	-	-
[Pursuant to section 7 of Insurance Act, 1938]		
8 Others		
Deposits for Premises	1,330.00	-
TOTAL (B)	160,903.81	48,504.43
TOTAL (A+B)	190,411.33	69,036.64

# FORM NL-17-CURRENT LIABILITIES SCHEDULE CURRENT LIABILITIES

		(113 111 000)
Particulars	As at 31st December 2013	As at 31st December 2012
1 Agents' Balances	-	-
2 Balances due to other insurance companies	52,913.17	32,961.87
3 Deposits held on re-insurance ceded	-	-
4 Premiums received in advance	76,973.23	44,011.55
5 Unallocated Premium	-	-
6 Sundry creditors	149,864.84	40,295.15
7 Due to subsidiaries/ holding company	-	-
8 Claims Outstanding	1,122,595.11	18,574.27
9 Due to Officers/ Directors	-	-
10 Others	144,863.51	55,535.51
11 Temporary Overdraft as per the books of accounts only	53,350.72	-
TOTAL	1,600,560,58	191,378.35

# FORM NL-18-PROVISIONS SCHEDULE PROVISIONS

Particulars	As at 31st December 2013	As at 31st December 2012
1 Reserve for Unexpired Risk	1,784,578.49	248,014.14
2 For taxation (less advance tax paid and taxes deducted at se	ource) -	-
3 For proposed dividends	-	-
4 For dividend distribution tax	-	-
5 Provision for Employee Benefit	3,502.00	-
6 Others	-	-
TOTAL	1,788,080.49	248,014.14

# FORM NL-19 MISC EXPENDITURE SCHEDULE MISCELLANEOUS EXPENDITURE

(To the extent not written off or adjusted)

	Particulars	As at 31st December 2013	As at 31st December 2012
1	Discount Allowed in issue of shares/ debentures	-	-
2	Others	-	-
	TOTAL	-	-

## **FORM NL-21-Statement of Liabilities**

Insurer:

MAGMA HDI GENERAL INSURANCE COMPANY LIMITED

Date:

31st December 2013

(Rs in Lakhs)

									ks in Lakns)
			State	ement of	Liabilities				
		As a	at 31st Decen	nber 2013	)	As at	t 31st Decem	ber 2012	)
SI.No.	Particular	Reserves for unexpired risks	Reserve for Outstanding Claims	IBNR Reserves	Total Reserves	Reserves for unexpired risks	Reserve for Outstanding Claims	IBNR Reserves	Total Reserves
1	Fire	65.53	0.59	24.76	90.88	-	-	-	-
2	Marine								
а	Marine Cargo	7.61	0.27	6.95	14.83	-	-	-	-
b	Marine Hull	-	-	-	-	-	-	-	-
3	Miscellaneous								
а	Motor	17,232.54	4,154.20	6,987.97	28,374.72	2,480.14	64.83	120.92	2,665.89
b	Engineering	93.61	7.89		101.49	-	-	-	-
С	Aviation	-	-	-	-	-	-	-	-
d	Liabilities	3.35	-	0.57	3.91	-	-	-	-
е	Others	7.76	42.75	-	50.51	-	-	-	-
4	Health Insurance	-	-	-	-	-	-	-	-
5	Total Liabilities	17,410.40	4,205.69	7,020.26	28,636.35	2,480.14	64.83	120.92	2,665.89

#### FORM NL-22-Geographical Distribution of Business

MAGMA HDI GENERAL INSURANCE COMPANY LIMITED

GROSS DIRECT PREMIUM UNDERWRITTEN FOR THE QUARTER ENDED 31st December 2013

31st December 2013

																										(Rs in Lakhs)
STATES	F	ire	Marine	(Cargo)		arine (ull)	Engir	neering	Motor Ov	n Damage	Motor T	hird Party	Liability	insurance	Persor	nal Accident	Medical	Insurance		s medical rance	Crop In	surance		Other laneous	Grand	d Total
	For the qtr Dec 13	Upto the qtr Dec 13	For the qtr Dec 13	Upto the qtr Dec 13	For the qtr Dec 13	Upto the qtr Dec 13	For the qtr Dec 13	Upto the qtr Dec 13	For the qtr Dec 13	Upto the qtr Dec 13	For the qtr Dec 13	Upto the qtr Dec 13	For the qtr Dec 13	Upto the qtr Dec 13	For the qtr Dec 13	Upto the qtr Dec 13	For the qtr Dec 13	Upto the qtr Dec 13	For the qtr Dec 13	Upto the qtr Dec 13	For the qtr Dec 13	Upto the qtr Dec 13	For the qtr Dec 13	Upto the qtr Dec 13	For the qtr Dec 13	Upto the qtr Dec 13
Andhra Pradesh	10.18	49.29	0.29	0.72			61.83	80.64	146.73	498.15	126.13	457.32	53.90	53.90				-	-				0.67	0.67	399.74	1,140.70
Andaman & Nicobar Island	-		-	-	-	-	-		-	0.06		0.02			-	-		-			-	-	-	-	_ '	0.07
Arunachal Pradesh	-			-	-	-			0.04	0.04	0.10	0.10			-	-		-	-		-	-	-	-	0.14	0.14
Assam		13.09		6.92					0.89	3.29	1.03	4.26						-							1.92	27.56
Bihar			-		-	-	0.04	0.28	349.63	893.53	191.00	526.29				-		-			-	-	-	-	540.67	1,420.11
Chandigarh	0.27	0.27		-			-		8.09	21.99	5.67	15.95					-	-							14.04	38.22
Chattisgarh	1.80	4.76	5.82	6.01	-	-	2.40	5.33	251.74	678.58	280.03	728.23				-		-			-	-	0.02	0.03	541.82	1,422.94
Dadra & Nagar Haveli	0.14	3.39	(0.22)					-	-	1.18	0.02	1.25	_		-	-		-	-	_		-			(0.07)	5.83
Daman & Diu	0.01	0.01						-	0.28	0.49	0.20	0.62	-		-	-		-	-	_		-			0.48	1.12
Delhi	4.19	14.99	36.00	67.35	-	-	0.44	1.27	134.41	337.27	169.68	427.73	(0.81)	3.85		_		-	-	-	-	-	0.75	0.99	344.66	853.44
Goa	-			-	-	-			0.56	1.62	1.16	3.38			-	-		-	-		-	-	-	-	1.72	5.00
Gujarat	54.10	54.62	0.37	1.59	-	-	7.96	12.36	363.19	808.65	378.02	799.77	1.53	1.53	-	-		-	-		-	-	5.01	5.01	810.17	1,683.55
Haryana	37.00	37.50	10.34	11.24	-	-	13.48	21.65	771.70	1,900.95	794.35	1,949.11	5.51	6.41	-	-		-	-		-	-	1.17	1.22	1,633.56	3,928.09
Himachal Pradesh	-		31.96	31.96			-	-	20.84	51.42	27.48	65.07				-		-	-			-	-		80.29	148.45
Jammu & Kashmir	-			-	-	-			0.37	1.13	0.74	1.64			-	-		-	-		-	-	-	-	1.11	2.77
Jharkhand	-	0.52		-	-	-	3.30	7.91	161.86	476.96	141.22	403.51			-	-		-	-		-	-	-	-	306.37	888.90
Karnataka	4.76	31.58	9.69	10.92	-	-	3.71	6.56	217.79	562.58	158.73	422.50	16.15	16.15	-	-		-	-		-	-	-	0.26	410.82	1,050.55
Kerala	0.38	3.59	-	-	-	-	2.22	2.22	71.55	199.62	69.48	180.47			-	-		-			-	-	0.01	1.06	143.63	386.95
Madhya Pradesh	0.99	2.05	0.01	0.02	-	-	1.99	4.68	519.65	1,446.04	476.84	1,259.19			-	-		-			-	-	0.22	0.28	999.69	2,712.25
Maharashtra	25.34	67.63	8.04	63.02	-	-	8.72	19.88	385.86	927.31	372.84	832.05	64.28	69.08	-	-		-	-		-	-	6.58	7.73	871.66	1,986.71
Manipur	-			-	-	-				0.35	-	0.15			-	-		-	-		-	-	-	-	-	0.50
Meghalaya	1.30	1.30	-	-	-	-	-		-	0.06		0.02			-	-		-			-	-	-	-	1.30	1.38
Mizoram	-										-							-	-							-
Nagaland	-								1.75	10.73	2.66	11.45						-	-						4.41	22.18
Orissa	0.39	31.90	(0.00)	0.13		-	4.53	6.37	201.90	538.09	213.13	538.11				-					-	-	0.05	0.42	420.00	1,115.03
Pondicherry	-				-				0.24	1.54	0.07	0.55			-		-					-			0.31	2.08
Punjab	0.75	2.05					0.49	0.84	89.92	219.78	85.29	205.55			-	-		-	-				0.02	0.02	176.47	428.24
Rajasthan	2.43	3.98	0.08	0.08		-	1.63	2.78	497.66	1,333.36	534.64	1,420.40			-	-		-	-	-			0.04	0.04	1,036.48	2,760.65
Sikkim							0.13	0.13	1.51	6.17	1.97	7.39			-										3.61	13.70
Tamil Nadu	6.79	49.79	0.43	1.44			0.25	1.27	99.21	256.14	78.74	221.89	2.48	2.48			-	-		_	-	-		0.78	187.89	533.80
Tripura	_	-			_	_	-	-	0.65	0.65	0.09	0.09			-	-	-	-	_	_	_	-			0.74	0.74
Uttar Pradesh	3.44	6.92				_	2.57	3.80	757.86	1,790.78	544.12	1,310.97						_					0.49	0.49	1,308.47	3,112.95
Uttarakhand								-	34.32	63.31	24.91	57.10			-			_							59.24	120.41
West Pengel	15.07	25.22	0.27	4.40	0.00	0.00	2.10	44.05	246.26	700.04	207.00	900.11	10.56	10.50	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	00.44	90.25		

## **FORM NL-23-Reinsurance Risk Concentration**

|--|

(Rs. in Lakhs)

	Reinsurance Risk	Concent	ration			
S.No.	Reinsurance Placements	No. of	Pre	Premium ceded to reinsurers / Total		
			Proportional	Non-Proportional	Facultative	reinsurance premium ceded (%)
1	No. of Reinsurers with rating of AAA and above		-	-	-	-
2	No. of Reinsurers with rating AA but less than AAA					
3	No. of Reinsurers with rating A but less than AA	7	-	46.01	317.92	30.79
4	No. of Reinsurers with rating BBB but less than A	5	616.30	104.33	-	60.96
5	No. of Reinsurres with rating less than BBB	14	36.86	60.66	-	8.25
	Total	26	653.16	211.00	317.92	100.00

FORM NL-24-Ageing of Claims

Insurer:	MAGMA HDI GENERAL INSURANCE COMPANY LIMITED	Date:	31st December 2013

(Rs in Lakhs)

			Ageing	of Claims				
SI.No.	Line of Business			Total No. of claims paid	amount of			
		1 month	1 - 3 months	3 - 6 months	6 months - 1 year	> 1 year		
1	Fire	-	-	-	-	-	-	6.51
2	Marine Cargo	-	6	-	-	-	6	3.10
3	Marine Hull	-	-	-	-	-	-	-
4	Engineering	-	1	2	-	-	3	24.80
5	Motor OD	-	1,957	162	18	-	2,151	950.53
6	Motor TP	-	19	23	6	-	48	122.24
7	Health	-	-	-	-	-	-	
8	Overseas Travel	-	-	-	-	-	-	
9	Personal Accident	-	-	-	-	-	-	
10	Liability	-	-	-	-	-	-	
11	Crop	-	-	-	-	-	-	
12	Miscellaneous	-	-	-	-	-	-	

## FORM NL-25-Quarterly claims data for Non-Life

Insurer: MAGMA HDI GENERAL INSURANCE COMPANY LIMITED

Date: 31st December 2013

No. of claims only

SI. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Engineeri ng	Motor OD	Motor TP	Health	Overseas Travel	Personal Accident	Liability	Crop	Credit	Miscellaneous	Total
1	Claims O/S at the beginning of the period	2	5	0	2	775	313	0	0	0	0	0	0	0	1,097
2	Claims reported during the period	4	17	0	5	3,168	236	0	0	0	0	0	0	3	3,433
3	Claims Settled during the period	0	6	0	3	2,151	48	0	0	0	0	0	0	0	2,208
4	Claims Repudiated during the period	0	0	0	0	99	0	0	0	0	0	0	0	0	99
5	Claims closed during the period	1	3	0	0	462	27	0	0	0	0	0	0	0	493
6	Claims O/S at End of the period	5	13	0	4	1,231	474	0	0	0	0	0	0	3	1,730
	Less than 3months	4	11	0	4	1,076	221	0	0	0	0	0	0	3	1,319
	3 months to 6 months	1	2	0	0	129	157	0	0	0	0	0	0	0	289
	6months to 1 year	0	0	0	0	26	96	0	0	0	0	0	0	0	122
	1year and above	0	0	0	0	0	0	0	0	0	0	0	0	0	0

FORM NL-26 - CLAIMS INFORMATION - KG Table I

Solvency for the quarter ended 31st December 2013

Required solvency margin based on net premium and net incurred claims

(Rs in Lakhs)

		PREM	IUM		CLA	MS				
Item No.	Description	Gross Premium	Net Premium	Gross incurred claim	Net incurred Claim	Gross Claims Incurred avg last 3yrs	Net Claims Incurred Avg last 3yr	RSM-1	RSM-2	RSM
1	Fire	1,175.71	5.45	609.05	25.37	-	-	117.57	91.36	118
2	Marine Cargo	202.88	(23.10)	540.35	0.38	-	-	24.35	97.26	97
3	Marine Hull	-	-	-	-	-	-	-	-	-
4	Motor	32,144.16	30,134.76	13,940.79	12,951.65	1	-	6,026.95	3,885.50	6,027
5	Engineering	191.42	62.61	33.10	31.44	ı	-	19.14	9.43	19
6	Aviation	-	-	-	-	1	-	-	-	-
7	Liabilities	178.75	(56.39)	47.19	0.57	1	-	26.81	10.62	27
8	Others	108.33	53.12	48.13	42.75	1	-	15.17	12.83	15
9	Health	-	-	-	1	1	-	-	-	-
	Total	34,001.23	30,176.46	15,218.60	13,052.17	-	-	6,229.99	4,106.99	6,302.90

## FORM NL-27-Offices information for Non-Life

Insurer: MAGMA HDI GENERAL INSURANCE COMPANY LIMITED Date: 31st December 2013

SI. No.		Office Information	Number
1	No. of offices at the beginning	g of the year	45
2	No. of branches approved du	ring the year	-
3	No. of branches opened	Out of approvals of previous year	6
4	during the year	Out of approvals of this year	22
5	No. of branches closed during	g the year	-
6	No of branches at the end of	the year	73
7	No. of branches approved bu	t not opened	-
8	No. of rural branches		24
9	No. of urban branches		49

### MAGMA HDI GENERAL INSURANCE COMPANY LIMITED

FORM NL-28-STATEMENT OF ASSETS - 3B

Statement as on: 31st December 2013

Statement of Investment Assets (General Insurer, Re-insurers)

(Business within India)

Periodicity of Submission: Quarterly

(Rs. In Lakhs)

No	PARTICULARS	SCH	AMOUNT
1	Investments	12	46,905.92
2	Loans	13	-
3	Fixed Assets	14	393.71
4	Deferred Tax Asset		1,932.82
5	Current Assets		
	a. Cash & Bank Balance	15	506.68
	b. Advances & Other Assets	16	1,904.11
6	Current Liabilities		
	a. Current Liabilities	17	16,005.61
	b. Provisions	18	17,880.80
	c. Misc. Exp not Written Off	19	-
	d. Debit Balance of P&L A/c		3,046.43

Application of Funds as per Balance Sheet (A)

20,803.27

	Less: Other Assets	SCH	Amount
1	Loans (if any)	13	-
2	Fixed Assets (if any)	14	393.71
	Deferred Tax Asset		1,932.82
3	Cash & Bank Balance (if any)	15	506.68
4	Advances & Other Assets (if any)	16	1,904.11
5	Current Liabilities	17	16,005.61
6	Provisions	18	17,880.80
7	Misc. Exp not Written Off	19	-
8	Debit Balance of P&L A/c		3,046.43

-26102.66 TOTAL (B) (A-B) 46,905.92

'Investment Assets' As per FORM 3B

	'Investment' represented as		SH		PH	Book Value (SH	٠,	FVC Amount	Total	
No		Reg. %	Balance	FRSM⁺	FII	+ PH)	% Actual	r v C Alliount	TOLAI	Market Value
			(a)	(p)	(c)	d = (b+c)	7101241	(e)	(d + e)	
1	G. Sec.	Not less than 20%	-	7,753.46	7,449.41	15,202.87	32.41%	-	15,202.87	14,555.86
2	G. Sec or Other Apporved Sec. (incl. (1) above)	Not less than 30%	-	8,241.89	7,918.68	16,160.57	34.46%	-	16,160.57	15,398.32
3	Investment subject to Exposure Norms									
	1. 'Housing & Loans to SG for Housing and FFE, Infrastructure Investments	Not less than 15%	-	5,371.73	5,161.07	10,532.80	22.46%	-	10,532.80	10,389.16
	2. Approved Investments	Not	-	10,306.74	9,902.55	20,209.29	43.09%	3.27	20,212.56	20,218.83
	3. Other Investments (not exceeding 25%)	exceeding 55%	-	-	-	-	0.00%	-	-	-
	Total Investment Assets	100%		23,920,36	22.982.30	46.902.66	100.00%	3.27	46.905.92	46.006.30

### Certification:

Certified that the information given herein are correct and complete to the best of my knowledge and belief and nothing has been concealed or suppressed

Date: 24th January 2014

Note: (+) FRMS refers 'Funds representing Solvency Margin'

(\*) Pattern of Investment will apply only to SH funds representing FRMS

(<sup>A</sup>) Book Value shall not include funds beyond Solvency Margin Other Investments' are as permitted under Sec 27A(2) and 27B(3)

Signature:		
Full name:		

Designation:

## FORM NL-29

## **Detail regarding debt securities**

	Insurer:	MAGMA HDI GENERAL INSURANCE COMPANY LIMITED	Date:	31st December 2013
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(Rs in Lakhs)

		Detail Regar	rding debt secu	rities				
	MARKET	VALUE			Вос	k Value		
As at 31st December 2013	as % of total for this class	As at 31st December 2012	as % of total for this class	As at 31st December 2013	as % of total for this class	As at 31st December 2012	as % of total for this class	
26,765.81	73.74%	17,588.67	85.34%	27,707.37	74.49%	17,475.48	85.26%	
9,530.24	26.26%	3,020.92	14.66%	9,488.31	25.51%	3,021.53	14.74%	
-	-	-	-	-	-	-	-	
-	-	-	-	-	-	-	-	
-	-	-	-	-	-	-	-	
-		-		-				
995.68	2.74%	-	-	999.36	2.69%	-	-	
6,590.18	18.16%	996.80	4.84%	6,493.37	17.46%	998.54	4.87%	
9,897.85	27.27%	9,079.65	44.06%	9,946.14	26.74%	9,074.46	44.27%	
5,795.48	15.97%	2,531.39	12.28%	6,022.10	16.19%	2,531.09	12.35%	
13,016.87	35.86%	8,001.75	38.83%	13,734.71	36.93%	7,892.92	38.51%	
-		-		-		-		
22,278.95	61.38%	13,585.55	65.92%	23,193.11	62.35%	13,457.22	65.65%	
-	-	-	-	-	-	-	-	
14,017.11	38.62%	7,024.03	34.08%	14,002.57	37.65%	7,039.79	34.35%	
	26,765.81 9,530.24  995.68 6,590.18 9,897.85 5,795.48 13,016.87 22,278.95	As at 31st December 2013  26,765.81 73.74% 9,530.24 26.26%	MARKET VALUE           As at 31st December 2013         as % of total for this class         As at 31st December 2012           26,765.81         73.74%         17,588.67           9,530.24         26.26%         3,020.92           -         -         -           -         -         -           -         -         -           -         -         -           995.68         2.74%         -           6,590.18         18.16%         996.80           9,897.85         27.27%         9,079.65           5,795.48         15.97%         2,531.39           13,016.87         35.86%         8,001.75           -         -         -           22,278.95         61.38%         13,585.55           -         -         -	MARKET VALUE           As at 31st December 2013         as % of total for this class         As at 31st December 2012         as % of total for this class           26,765.81         73.74%         17,588.67         85.34%           9,530.24         26.26%         3,020.92         14.66%           -         -         -         -           -         -         -         -           -         -         -         -           995.68         2.74%         -         -           995.68         2.74%         -         -           6,590.18         18.16%         996.80         4.84%           9,897.85         27.27%         9,079.65         44.06%           5,795.48         15.97%         2,531.39         12.28%           13,016.87         35.86%         8,001.75         38.83%           -         -         -         -           22,278.95         61.38%         13,585.55         65.92%           -         -         -         -	As at 31st December 2013 as % of total for this class December 2012 this class December 2013 as % of total for this class December 2013 as % of total for this class December 2013 becember 2013 as % of total for this class December 2013 as % of t	MARKET VALUE         Bot As at 31st as % of total for this class         As at 31st pecember 2012         As at 31st pecember 2013         As at 35 at 32st pecember 2013         As at 35 at 32st pecember 2013         As at 32st pecember 2013         As at 31st pecember 2013         As at 31st pecember 2013         As at 32st pecember 2013 <th colspa<="" td=""><td>  MARKET VALUE</td></th>	<td>  MARKET VALUE</td>	MARKET VALUE

## FORM NL-30 Analytical Ratios

Insurer: MAGMA HDI GENERAL INSURANCE COMPANY LIMITED

Date: 31st December 2013 (Rs in Lakhs)

SI.No.	Particular	For the Quarter ended 31st December 2013	Upto the Quarter ended 31st December 2013	For the Quarter ended 31st December 2012	Upto the Quarter ended 31 st December 2012
1	Gross Premium Growth Rate	NA	NA	NA	NA
2	Gross Premium to shareholders' fund ratio	0.62	1.55	0.15	0.15
3	Growth rate of shareholders'fund	-12.51%	-12.51%	NA	NA
4	Net Retention Ratio	89.55%	91.39%	89.72%	89.72%
5	Net Commission Ratio	4.31%	4.50%	4.76%	4.76%
6	Expense of Management to Gross Direct Premium Ratio	26.62%	27.58%	37.56%	53.24%
7	Expense of Management to Net Written Premium Ratio	31.29%	31.93%	35.06%	52.54%
8	Net Incurred claims to Net Earned Premium	88.38%	88.80%	71.98%	71.98%
9	Combined Ratio	115.74%	117.14%	111.61%	129.09%
10	Technical Reserves to net premium ratio	4.18	2.00	10.44	10.44
11	Underwriting balance ratio	(0.29)	(0.39)	(3.97)	(5.84)
12	Operating Profit Ratio	-20.32%	-31.00%	-391.22%	-578.44%
13	Liquid Assets to Liabilities ratio	0.12	0.12	0.53	0.53
14	Net earning ratio	1.35%	-8.12%	-18.45%	-5.68%
15	return on net worth ratio	0.78%	-11.86%	-2.49%	-0.75%
16	Available Solvency Margin Ratio to Required Solvency Margin Ratio	-	2.49	-	37.74
17	NPA Ratio		-	-	-
	Gross NPA Ratio		-	-	-
	Net NPA Ratio		-	-	-
<b>Equity Hold</b>	ing Pattern for Non-Life Insurers				(Rs in Lakhs)
1	(a) No. of shares	100,000,000.00	100,000,000.00	100,000,000.00	100,000,000.00
2	(b) Percentage of shareholding (Indian / Foreign)	100%	100%	100%	100%
3	(c) %of Government holding (in case of public sector insurance companies)	0%	0%	0%	0%
4	(a) Basic and diluted EPS before extraordinary items (net of tax expense) for the period (not to be annualized)	0.14	(2.11)	(0.56)	(0.17)
5	(b) Basic and diluted EPS after extraordinary items (net of tax expense) for the period (not to be annualized)	0.14	(2.11)	(0.56)	(0.17)
6	(iv) Book value per share (Rs)	17.76	17.76	20.30	20.64

Note: The net earning ratio and the return on net worth ratio is positive for the December '13 quarter due to the creation of Deferred tax asset.

### FORM NL-31-Related Party Transactions

Insurer: MAGMA HDI GENERAL INSURANCE COMPANY LIMITED

Date: 31st December 2013 (Rs in Lakhs)

### **Related Party Transactions**

				Consideration paid / received									
SI.No.	Name of the Related Party	Nature of Relationship with the Company	Description of Transactions / Categories	For the Quarter ended 31st December 2013	Upto the Quarter ended 31st December 2013	For the Quarter ended 31st December 2012	Upto the Quarter ended 31st December 2012						
1	Magma Fincorp Limited	Enterprises having control over enterprise	Corporate Agent Commssion	257.58	683.65								
2	Magma Fincorp Limited	Enterprises having control over enterprise	Operating Expense	272.20	739.13	128.73	202.57						
3	Magma Fincorp Limited	Enterprises having control over enterprise	Cash deposit received	4,060.48	10,525.07								
4	Magma Fincorp Limited	Enterprises having control over enterprise	Cash deposit adjusted for policy issued	3,937.21	10,249.29								
5	Magma Fincorp Limited	Enterprises having control over enterprise	Corporate Policy issued	5.50	6.80								
5	Magma Fincorp Limited	Enterprises having control over enterprise	Issue of Share Capital	-	-	-	2,600.00						
5	Magma Fincorp Limited	Enterprises having control over enterprise	Purchase of Fixed Assets	-	-	-	13.39						
5	Magma Fincorp Limited	Enterprises having control over enterprise	Pre-Operative Expenses	-	-	-	53.24						
6	Celica Developers Pvt. Ltd.	Enterprises having control over enterprise	Corporate Policy issued	-	0.99								
	Celica Developers Pvt. Ltd.	Enterprises having control over enterprise	Issue of Share Capital	-	-	-	2,595.00						
7	Magma ITL Finance Limited	Companies under common control	Cash deposit received	752.90	1,326.15								
8	Magma ITL Finance Limited	Companies under common control	Cash deposit adjusted for policy issued	729.70	1,291.43								
9	Magma Housing Finance	Companies under common control	Cash deposit received	14.34	28.98								
10	Magma Housing Finance	Companies under common control	Cash deposit adjusted for policy issued	18.95	23.87								
11	HDI-Gerling Welt Service AG	Companies under common control	Premium ceded	271.46	453.61								
12	HDI-Gerling Welt Service AG	Companies under common control	Commission receivable on premium ceded	38.26	66.65								
13	HDI-Gerling Welt Service AG	Companies under common control	Receivable on account of claims paid	8.44	9.43								
14	HDI-Gerling Welt Service AG	Companies under common control	Net Payment Made	154.86	716.01								
15	HDI-Gerling Welt Service AG	Companies under common control	Issue of Share Capital	-	-	-	2,550.00						
15	HDI-Gerling Welt Service AG	Companies under common control	Securities Premium on shares issued	-	-	-	10,800.00						
16	Swaraj Krishnan	Key management personnel	Managerial Remuneration	27.76	89.71								
	Jaguar Advisory Services Pvt. Ltd.	Companies under common control	Issue of Share Capital			-	2,250.00						

## **FORM NL-32-Products Information**

Insurer: MAGMA HDI GENERAL INSURANCE COMPANY LIMITED

Date: 31st December 2013

	Products Information											
List below	List below the products and/or add-ons introduced during the period											
Sl. No.	Name of Product	Co. Ref. No.	IRDA Ref.no.	Class of Business*	Category of product	Date of filing of Product	Date IRDA confirmed filing/ approval					
1	Money	34	UIN:MHD-OT-P14-14-V01-13-14	Miscellaneous	Individual Experience Rated	27-May-13	30-5-2013/19-12-2013					
2	Fidelity Guarantee	36	UIN:MHD-OT-P14-15-V01-13-14	Miscellaneous	Individual Experience Rated	4th July-13	17-7-2013/19-12-2013					

## MAGMA HDI GENERAL INSURANCE COMPANY LIMITED

### FORM NL-33 - SOLVENCY MARGIN - KGII

## Solvency for the Quarter ended on 31st December 2013 Available Solvency Margin and Solvency Ratio

TABLE - II (Rs. in Lacs)

Item	Description	Notes No.	Amount
(1)	(2)	(3)	(4)
1	Available Assets in Policyholders' Funds (adjusted value		30,602
	of Assets as mentioned in Form IRDA-Assets-AA):		
	Deduct:		
2	Liabilities (reserves as mentioned in Form HG)	+	28,636
3	Other Liabilities (other liabilities in respect of		
	Policyholders' Fund as mentioned in Balance Sheet)		1,965
4	Excess in Policyholders' Funds (1-2-3)		
5	Available Assets in Shareholders' Funds (value of	+ +	18,972
	Assets as mentioned in Form IRDA-Assets-AA):		,
	Deduct:		
6	Other Liabilities (other liabilities in respect of		5,250
	Shareholders' Fund as mentioned in Balance Sheet)		
7	Excess in Shareholders' Funds (5-6)		13,722
8	Total Available Solvency Margin [ASM] (4+7)		15,687
9	Total Required Solvency Margin [RSM]		6,303
10	Solvency Ratio (Total ASM/Total RSM)		2.49

## FORM NL-34-Board of Directors & Key Person

Insurer	: MAGMA HDI GENERAL INS	URANCE COMPANY LIMITED	Date: 31st December 2013
BOD and	<b>Key Person information</b>		
Sl. No.	Name of person	Role/designation	Date of Appoinment
1	Mayank Poddar	Director	Since Incorporation
2	Sanjay Chamria	Director/ Chairman	Since Incorporation
3	Kailash Nath Bhandari	Director	09/05/2009
4	Jens Holger Wohlthat	Director/Vice Chairman	19/05/2012
5	Swaraj Krishnan	Director/ Managing Director and Chief Executive Officer	19/05/2012
6	Sunil Mitra	Director	25/08/2012
7	Stephan Friedhelm Gerlich	Director	25/08/2012
8	V.K.Viswanathan	Additional Director	24/10/2013
9	Sajjan Kumar Kedia	Chief Finance Officer	25/08/2012
10	Jinesh Shah	Chief Investment Officer	14/01/2013
11	Priscilla Sinha	Appointed Actuary	25/08/2012
12	Kavita Modi	Company Secretary and Complaince Officer	01/11/2012

#### MAGMA HDI GENERAL INSURANCE COMPANY LIMITED

FORM NL-35-NON PERFORMING ASSETS-7A

Statement as on: 31st December 2013

**Details of Investment Portfolio** 

Periodicity of Submission: Quarterly

Name of the Fund: General Insurance

		Instrument		erest Rate	Total O/s	Default	Default	Principal	Interest Due	Deferred	Deferred	Rolled	Has there been any Principal Waiver?			Provision		
COI	Company Name	Туре	%	Has there been revision?	(Book Value)	Principal (Book Value)	Interest (Book Value)	Due from	from	Principal	Interest	Over?	Amount	Board Approval Ref	Classification	(%)	Provision (Rs)	
Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	

#### CERTIFICATION

Certified that the information given herein are correct and complete to the best of my knowledge and belief and nothing has been concealed or suppressed.

Date: 24th January 2014

Signature	
Swaraj Krishnan ( Principal Officer)	

#### Note:

- A. Category of Investmet (COI) shall be as per INV/GLN/001/2003-04
- B. FORM 7A shall be submitted in respect of each 'fund'.
- C. Classification shall be as per F&A-Circulars-169-Jan-07 Dt.24-01-07.

#### MAGMA HDI GENERAL INSURANCE COMPANY LIMITED

#### FORM NL-36-YIELD ON INVESTMENTS 1

Statement as on: 31st December 2013

Statement of Investment and Income on Investment

Periodicity of Submission: Quarterly

Rs. Lakhs

Period	icity of Submission: Quarterly																Rs. Lakhs
				Curren	t Quarter					Previous Year							
No.	Category of Investment	Category Code	Investme	nt (Rs.)	Income on Investment (Rs.)	Gross Yield (%)1	Net Yield (%)²	Investme	nt (Rs.)	Income on Investment (Rs.)	Gross Yield (%)1	Net Yield (%)²	Investme	ent (Rs.)	Income on Investment (Rs.)	Gross Yield (%) <sup>1</sup>	Net Yield (%) <sup>2</sup>
			Book Value	Market Value				Book Value	Market Value	()			Book Value	Market Value	()		
1	G Sec (Central Government Securities)				-												
	Central Government Bonds	CGSB	13,484.29	13,551.86	258.47	2.06	2.06	11,031.55	13,551.86	686.47	6.16	6.16	7,939.60	8,025.31	212.36	8.54%	5.77%
	Central Government Guarenteed Loans	CGSL	-	-	-			-	-				-	-	-	-	-
	Special Deposits	CSPD	-	-	-			-	-				-	-	-	-	-
	Deposit under section 7 of the Insurance Act, 1938	CDSS	1,026.51	1,004.00	35.76	2.10	2.10	1,027.12	1,004.00	68.76	6.43	6.43	1,028.03	1,076.48	81.03	8.94%	6.04%
	Treasury Bills	CTRB	-	-	-			-	-	-			=	=	-	=	÷
2	G-Sec (State Government securities) or			-					-								
	other Approved Sec/ Guaranteed Sec State Government Bonds	SGGB	-		-				-				-	-	_	_	-
	State Government Guaranteed Loans	SGGL		-	-				_				-	-	_	_	-
	Other Approved Securities ( Excluding Infrastructure / Social sector Investments	SGOA	958.20	842.46	18.94	1.91	1.91	937.95	842.46	44.90	4.72	4.72	Ē	-	÷	=	-
	Guaranteed Equity	SGGE	-	-	-			-					-	-	-	-	-
			-	-	-			-									
3	Investment Subject to Exposure Norms		-							-							
	Housing & Loans to State Government for Housing / FFE		-	-	-			-		-							
	Loan to State Government for Housing	HLSH	-		-				-				-	-	-	-	-
	Loan to State Government for Fire Fighting Equipments	HLSF							•				-	-	-	-	-
	Term Loan HUDCO	HTLH	-		-			-	-				-	-	-	-	-
	Term Loan to Institution Accredited by NHB	HTLN	-	-	-			-	-				-	-	-	-	-
	Mortagage Backed Securities	HMBS	-	-	-			-	-	-			=	-	-	-	=
	Taxable Bonds of		-	-	-			-	-				-	-	-	-	-
	Bonds & Debenture issued by HUDCO	HTHD	-	-	-			-	-				-	-	-	-	-
	Bonds & Debenture issued by NHB / Institution Accredited by NHB	HTDN	4,930.41	4,979.75	109.79	2.29	2.06	4,931.60	4,979.75	297.58	6.96	6.26	4,020.95	4,040.69	126.92	9.36%	6.32%
	Bonds & Debenture issued by Authority constituted under any Housing/ Building scheme approved by Central/ State / Any Authority or Body Constituted by Central/ State Act	HTDA	-	-	-				-	-			-	-	÷	=	=
	Tax Free Bonds		-	-													
	Bonds & Debenture issued by HUDCO	HFHD	-	-					-				-	-	-	-	-
	Bonds & Debenture issued by NHB / Institution Accredited by NHB	HFDN		-					-				-	-	-	-	-
	Bonds & Debenture issued by Authority constituted under any Housing/ Building scheme approved by Central/ State / Any Authority or Body Constituted by Central/ State Act	HFDA	-	-	-				-	-			-	=	÷	=	=

				Curren	t Quarter				Year	to Date				P	revious Year		
No.	Category of Investment	Category Code	Investme		Income on Investment (Rs.)	Gross Yield (%)1	Net Yield (%)²	Investme		Income on Investment (Rs.)	Gross Yield (%)1	Net Yield (%)²	Investm		Income on Investment (Rs.)	Gross Yield (%) <sup>1</sup>	Net Yield (%)²
			Book Value	Market Value			Ī	Book Value	Market Value	(KS.)			Book Value	Market Value	(NS.)		
			-	-	-												
	Information above Income to the																
4	Infrastructure Investments	ICAC	-	-	-			-	-								
	Approved Securities  Taxable Bonds of	ISAS			-			-					-	-	-	-	-
	Debenture/ Bonds	IPTD	-	-	-								-	-	-	-	-
	Infrastructure / Social Sector - Other Corporate																
	Securities ( Approved Investments)- Debenture/ Bonds	ICTD	5,523.54	5,409.41	127.61	2.27	2.04	4,640.89	5,409.41	324.61	6.88	6.19	3,550.30	3,579.51	107.06	9.02%	6.09%
	Infrastructure Term Loan ( with Charge)	ILWC	-	-	-			-					-	-	_	_	_
	Tax Free Bonds		-	-													
	Infrastructure / Social Sector -PSU- Debenture/	IPFD	-		_			-					-	-	_	_	_
	Bonds		_	_	_			_	_	_							
5	Approved Investments		-	-	-												
,		5450															
	PSU (Approved Investment) Equity shares- quoted	EAEQ	-	-	-			-					-	=	-	-	=
	Corporate Securities (Approved Investments) - Equity Shares (Ordinary) Quoted	EACE	-	-	-			-	-	-			-	-	-	-	-
	PSU (Approved Investment) Equity shares- quoted	ETPE	-	-	-			-		-			-	-	-	-	-
	Corporate Securities (Approved Investments) - Equity Shares Quoted	ETCE		-	-				-	-			Ξ	=	Ξ	ē	=
	Corporate Securities (Approved Investments) -	EENQ	-	-	-								-	=	-	-	-
	Equity Shares Unquoted  Corporate Securities Bonds - ( Tayable)	EPBT	3,526.68	4,446.68	88.26	2.30	2.07	3,527.52	4,446.68	255.33	7.03	6.33	3,528.79	3,574.95	109.74	8.45%	6.38%
	Corporate Securities Bonds - (Taxable) Corporate Securities Bonds - (Tax Free)	EPBF	3,320.00	4,440.00	-	2.30	2.07	3,327.32	4,440.00	233.33	7.05	0.33	3,320.79	3,374.95	109.74	6.4370	0.36%
	Corporate Securities (Approved Investments) -												=	-	-	-	-
	Preference Shares	EPNQ	-	-	-			-					=	=	-	-	=
	Corporate Securities (Approved Investments) - Investment in Subsidiaries	ECIS	-	-	-			-	-	-			-	-	-	-	-
	Corporate Securities (Approved Investments) - Debenture	ECOS	4,481.81	6,061.90	113.05	2.55	2.55	2,501.19	6,061.90	184.05	7.40	7.40	1,500.00	1,507.46	44.66	9.45%	6.38%
	Corporate Securities (Approved Investments) - Derivative Instruments	ECDI	-	-	-			-	-	-			≘	=	Ξ	=	-
	Investment Properties- immovable	EINP	-	-	-			-		-			-	-	-	-	-
	Loans - Policy loans	ELPL	-	-	-			-	-	-			=	-	-	-	-
	Loans- Secured Loans - Mortagage of Property in India (Term Loan)	ELMI		-	-			-	-	-			-	-	-	-	-
	Property Outside India (Term Loan)	ELMO	-	-	-			-		-			=	=	-	=	-
	Deposits- Deposits with Schedule Banks	ECDB	7,720.27	7,856.00	195.62	2.37	2.37	7,220.66	7,856.00	521.62	7.13	7.13	5,722.00	5,722.00	1,211.54	9.56%	6.46%
	Deposits- Money at Call and Short Notice with banks/REPO	ECMR	-							-			-	-	-	-	-
	CCL(Approved Investments)- CBLO	ECBO	-	-	-			-		-			-	-	-	-	-
	Bills Rediscounting	ECBR	-	-	-			-		-			-	-	-	-	-
	Commercial Paper issued by all India Financial Institution rated very Strong or more	ECCP	-		-				-	-			-	-	-	-	-
	Application Money	ECAM	-	-	-			-		-			=	=	-	=	-
	Deposit with Primary dealers Duly recognized by Reserve Bank of India	EDPD	-	-	-			-	-	-			Ξ	E	Ξ	Ē	-
	Perpetual Debt Instruments of Tier & capital Issued by NON PSU Banks	EUPD	-	-	-			-	-	-			-	-	-	-	-
	Corporate Securities (Approved Instruments)- Mutual Funds		-	-	-			-	-	-							
	G Sec Plan - MF	OMGS	-	-	-			-	-				-	-	-	-	-

				Curren	nt Quarter				Year	to Date			Previous Year				
No.	No. Category of Investment		Investme	nt (Rs.)	Income on Investment (Rs.)	Gross Yield (%) <sup>1</sup>	Net Yield (%)²	Investme	nt (Rs.)	Income on Investment (Rs.)	Gross Yield (%)1	Net Yield (%)²	1	ent (Rs.)	Income on Investment (Rs.)	Gross Yield (%) <sup>1</sup>	Net Yield (%) <sup>2</sup>
			Book Value	Market Value				Book Value	Market Value	(10.)			Book Value	Market Value	(1.5.)		
	Gilt Fund - MF	OMDI	-	-	-			-	-	-			-	-	-	-	-
	Liquid Fund- MF	OMLF	1,993.88	1,854.25	42.15	1.81	1.81	2,013.60	1,854.25	101.49	5.68	5.68	-	-	28.25	8.56%	5.78%
			-	-	-			-	-	-							
6	Other Investments		-	-	-			-	-	-							
	Other Investments- Bonds- PSU - Taxable	OBPT	•	-				-	-	-			-	-	-	-	-
	Other Investments- Bonds- PSU - Tax Free	OBPF	•	-				-	-	-			-	-	-	-	-
	Equity Shares ( Incl PSU & Listed)	OESH	•	-				-	-	-			-	-	-	-	-
	Other Investments - Debenture	OLDB	•	-	•				-	-			-	-	-	-	-
	Other Investments - Prefrerence Shares	OPSH	-		-			-	-	-			-	-	-	-	-
	Other Investments - Venture Fund	OVNF	-		-			-	-	-			-	-	-	-	-
	Short Term Loan - Unsecured Deposits	OSLU	-		-			-	-	-			-	-	-	-	-
	Other Investments- Term Loan ( without Charge)	OTLW	-	-	-			-	-	-			-	-	-	-	-
	Corporate Securities (Other Investments ) Mutual Funds		-	-	-												
	G Sec Plan - MF	OMGS	•	-	•			-	-	-			-	-	-	-	-
	Debt/Income Fund- MF	OMDI	•	-				-	-	-			-	-	-	-	-
	Serial Plan- MF	OMSP	•	-	•			-	-	-			-	-	-	-	-
	Liquid Fund -MF	OMLF	•	-				-	-	-			-	-	-	-	-
	Other - MF	OMOT	•	-				-	-	-			-	-	-	-	-
	Derivative Instruments	OCDI	•	-				-	-	-			-	-	-	-	-
	Other Investments- PTC / Securtised Assets- Under Approved Sector	OPSA		-	-			-	-				-	-	-	-	-
					-			-	-								
					-			-	-								
	TOTAL		43,645.59	46,006.30	989.66	2.19	2.19	37,832.08	46,006.30	2,484.82	6.45	6.45	27,289.67	27,526.40	1,921.56	8.99%	6.07%

Signature

Swaraj Krishnan Principal Officer

#### CERTIFICATION

Certified that the information given herein are correct and complete to the best of my knowledge and belief and nothing has been concealed or suppressed.

Date: 24th January 2013

Note: Category of Investment (COI) shall be as per Guidelines

- 1 To be calculated based on Monthly or lesser frequency 'Weighted Average' of Investments
- 2 Yield netted for Tax
- 3 FORM-1 shall be prepared in respect of each fund.

### MAGMA HDI GENERAL INSURANCE COMPANY LIMITED

FORM NL-37-DOWN GRADING OF INVESTMENT-2

Statement as on: 31st December 2013 Name of Fund: General Insurance

**Statement of Down Graded Investments** 

Periodicity of Submission: Quarterly

Rs. Lakhs

No	Name of the Security	COI	Amount	Date of Purchase	Rating Agency	Original Grade	Current Grade	Date of Downgrade	Remarks
Α.	During the Quarter 1								
	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil
В.	As on Date 2								
	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil

## **CERTIFICATION**

Certified that the information given herein are correct and complete to the best of my knowledge and belief and nothing has been concealed or suppressed.

Signature		

Date: 24th January 2014

Swaraj Krishnan (Principal Officer)

Note:

- 1 Provide details of Down Graded Investments during the Quarter.
- 2 Investments currently upgraded, listed as Down Graded during earlier Quarter shall be deleted from the Cumulative listing.
- **3** FORM-2 shall be prepared in respect of each fund.
- 4 Category of Investmet (COI) shall be as per INV/GLN/001/2003-04

## FORM NL-38-Quarterly Business Returns across line of Business

Insurer: MAGMA HDI GENERAL INSURANCE COMPANY LIMITED

31st December 2013

(Rs in Lakhs)

	Quarterly Business Returns across line of Business									
		,	•		For the Quarter ended 31st December 2013		For the Quarter ended 31st Upto the Quarter ended 41st Upt		Upto the Quar Decemb	ter ended 31st er 2012
Sl.No.	Line of Business	Premium	No. of Policies	Premium	No. of Policies	Premium	No. of Policies	Premium	No. of Policies	
1	Fire	169.53	501	-	-	404.48	787	-	-	
2	Cargo & Hull	103.08	32	-	-	202.88	86	-	-	
3	Motor TP	4,978.27	77547	1,109.94	27,538.00	12712.26	192266	1,109.94	27,538.00	
4	Motor OD	5,336.45	70073	1,938.84	27,522.00	13755.09	173140	1,938.84	27,522.00	
5	Engineering	117.85	232	-	-	189.25	420	-	-	
6	Workmen's Compensation	-	=	-	-	-	=	-	-	
7	Employer's Liability	153.59	23	-	-	163.96	28	-	-	
8	Aviation	-	=	-	-	-	=	-	-	
9	Personal Accident	-	-	-	-	-	-	-	-	
10	Health	-	-	-	-	-	-	-	-	
11	Others*	103.17	341	-	-	108.25	489	-	-	

n	S		r	Δ	r	
•	Э	u		ᆫ		

## MAGMA HDI GENERAL INSURANCE COMPANY LIMITED

Date: 31st December 2013

(Rs in Lakhs)

## **Rural & Social Obligations (Quarterly Returns)**

SI.No.	Line of Business	Particular	No. of Policies Issued	Premium Collected	Sum Assured
1	Fire	Rural	78	17.39	58,488.89
1	THE	Social			
2	Cargo & Hull	Rural			
2	Caigo & Hull	Social			
3	Motor TP	Rural	48516	2,953.16	-
3	Motor TP	Social			
4	Motor OD	Rural	46874	3,179.18	347,669.52
4	Motor OB	Social			
_	5 Engineering	Rural	114	20.35	10,541.74
3		Social			
6	Workmen's Compensation	Rural			
0	Workinen's Compensation	Social			
7	Employer's Liability	Rural			
,	Employer's Elability	Social			
8	Aviation	Rural			
8	Aviation	Social			
9	Personal Accident	Rural			
9	Personal Accident	Social			
10	Health	Rural			
10	пеанн	Social			
11	Others	Rural			
11	Others	Social			

## FORM NL-40- Business Acquisition through different channels

	·	
Insurer: MAGMA HDI GENERAL INSURANCE COMPANY LIMITED	Date:	31st December 2013

(Rs in Lakhs)

	Business Acquisition through different channels								
	For the Quarter ended 31st		For the Quarter ended 31st		Upto the Quarter ended 31st		Upto the Quarter ended 31st		
		December 2013		December 2012		December 2013		December 2012	
	<u>.</u> .								
Sl.No.	Channels	No. of Policies	Premium	No. of Policies	Premium	No. of Policies	Premium	No. of Policies	Premium
1	Individual agents	25879	3,921.50	-	-	60460	9262.87	-	-
2	Corporate Agents-Banks	-	-	-	-	-	-	-	-
3	Corporate Agents -Others	40447	4,113.89	-	-	99803	10570.62	-	-
4	Brokers	10970	2,576.37	27409	3,035.23	31402	7060.09	27409	3,035.23
5	Micro Agents	-	-	-	-	-	-	-	-
6	Direct Business	133	143.59	114	13.67	1164	436.00	114	13.67
	Total (A)	77429	10,755.36	27523	3,048.89	192829	27,329.59	27523	3,048.89
1	Referral (B)	1247	206.57	-	-	1247	206.57	-	-
	Grand Total (A+B)	78,676	10,961.93	27,523.00	3,048.89	194,076	27,536.16	27,523.00	3,048.89

# PERIODIC DISCLOSURES FORM NL-41-GREIVANCE DISPOSAL

Insurer: MAGMA HDI GENERAL INSURANCE COMPANY LIMITED	

Date:

31st December 2013

(Rs in Lakhs)

### GRIEVANCE DISPOSAL FOR THE PERIOD UPTO 31/12/2013 DURING THE FINANCIAL YEAR 2013-2014

Sl No.	Particulars	Opening Balance * As on Beginning of the		Complaints R	esolved/ Settled dur quarter	ing the	Complaints Pending at the	Total Complaints e registered upto the quarter during the financial year
		Quarter	Additions	Fully Accepted	Partial Accepted	Rejected	end of the quarter	
1	Complaints made by customers	-	-	-	-	-	-	
ā	a) Proposal Related	-	-	-	-	-	-	
1	b) Claims	2.00	1.00	1.00	1.00	-	1.00	,
(	c) Policy Related	-	2.00	2.00	-	-	-	
Ċ	d) Premium	-	1.00	1.00	-	-	-	
(	e) Refund	-	-	-	-	-	-	
:	f) Coverage	-	2.00	2.00	-	-	-	;
٤	g) Cover Note Related	-	-	-	-	-	-	
ŀ	h) Product	-	-	-	-	-	-	
	i) Others	1.00	5.00	2.00	1.00	3.00	-	
	Total Number of Complaints	3.00	11.00	8.00	2.00	3.00	1.00	25.00

2	Total No. of policies during previous year :	71,997
3	Total No. of claims during previous year :	788
4	Total No. of policies during current period:	194,076
5	Total No. of claims during current period:	7359
6	Total No. of Policy complaints(current period)per 10,000 polices(current period):	0.00006
7	Total No. of Claim Complaints(current period)per 10,000 polices(current period):	0.00001

8	Duration wise Pending Status	Complaints made by customers	Complaints made by intermediaries	Total
(a)	Upto 7 days			
(b)	7-15 days	1		1
(c)	15-30 days			
(d)	30-90 days	-	-	-
(e)	90 days & Beyond	-	•	ı
	Total Number of Complaints	1.00	-	1.00

<sup>\*</sup> Opening balance should tally with the closing balance of the previous financial year