

## Getting a claim is easy



### Reimbursement

1. This process starts after the insured is discharged
2. Insured get Discharged and submits all relevant documents including
  - a. Copy of Discharge summary
  - b. Copy of Hospital bill Breakup
  - c. Copy of photo ID and address proof (Govt. ID Proof)
  - d. Cancel cheque copy with name of policyholder printed
  - e. Copy of KYC documents if claim amount is more than 1 Lac
  - f. Duly filled claim form
3. Duly filled claim form

Note: All the documents to be submitted at below mentioned address

Magma HDI General Insurance Company Limited, (Claims Hub), Srinilaya Cyber Spazio Suite 101, 102, Ground Floor, Road No. 2, Banjara Hills, Hyderabad, Telangana – 500034

For Non-Investigated Claims, the reimbursement TAT is 30 days or less\*  
For Investigated Claims, the reimbursement TAT is 45 days or less\*

\* TAT will be calculated from receipt of last necessary documents from hospital in case of cashless and receipt of last necessary documents from insured for reimbursement claim.



📞 1800 266 3202 ✉ [customercare@magma-hdi.co.in](mailto:customercare@magma-hdi.co.in) 🌐 <https://www.magmahdi.com/>  
Details of TPA are available on our website [www.magmahdi.com](http://www.magmahdi.com)  
In case of any change in TPA details, same will be updated on our website.