

Getting a claim is easy



Reimbursement

Claim Process.

1. This process starts with the occurrence of insured loss.
2. Claim can be intimated with basic claim information like name of Insured, date of death and cause of death.
3. For claim registration below listed claim documents to be provided.
 - a) GPA death - documents check list: -
 - Claim form duly filled and signed (attached)
 - Pan card copy/Aadhar card copy of nominee and as well as of Insured
 - Income proof
 - Death certificate
 - NEFT details (cancel cheque copy)
 - FIR copy.
 - Copy of post-mortem report
 - Duly filled CKYC form with latest photograph if claim amount is equal to or above Rs. 100000/-
 - Last 3 months salary slip
 - Employee Id card with designation
 - Email confirmation from company whether payment is to be made in the name of nominee or in the name of the company.
 - b) PTD claim - documents check list:
 - Duly filled original claim form
 - Policy copy
 - Claim intimation
 - FIR – Attested or Original
 - Final police report / Original panchnama.
 - Certificate of from government hospital doctor confirming the nature and degree of disability
 - Discharge summary of the treating hospital clearly indicating the Hospital Registration No.
 - Diagnostic reports
 - Confirmation of coverage letter
 - Photograph of the injured with reflecting disablement
 - Termination letter for claim under “Loss of Employment”
 - Any other documents as and when requested by the claim settling authority.
 - Last 3 months salary slip
 - Employee Id card with designation
 - Email confirmation from company whether payment is to be made in the name of nominee or in the name of the company.
 - c) List of documents for PPD claim: -
 - Duly filled original claim form
 - Policy copy
 - Claim intimation
 - FIR – Attested or Original
 - Final police report / Original panchnama.
 - Certificate of from government hospital doctor confirming the nature and degree of disability
 - Discharge summary of the treating hospital clearly indicating the hospital registration no.
 - Diagnostic reports
 - Confirmation of coverage letter
 - Photograph of the injured with reflecting disablement.
 - Last 3 months salary slip
 - Employee Id card with designation
 - Email confirmation from company whether payment is to be made in the name of nominee or in the name of the company.

3) Duly Filled Claim form

Note: All the documents to be submitted at the below mentioned address.

Magma General Insurance Limited
Unit No.-63, 6th Floor, Der Deutsche Parkz, Near Nahur Railway Station,
Nahur (West), Bhandup, Mumbai, Maharashtra – 400078

Claim TAT

Claim will be settled within 15 days*

*Settlement of claim within 15 days once the claim admissibility is ascertained.



Magma General Insurance Limited (erstwhile Magma HDI General Insurance Company Limited) | www.magmainsurance.com
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Details of TPA are available on our website www.magmainsurance.com
In case of any change in TPA details, same will be updated on our website.